Terms and Conditions
Voluntary Meal Plan/Flexi Dollars Purchase

This contract is an agreement between a University of California, Santa Cruz student, hereinafter called “Student,” and the Regents of the University of California, hereinafter called “University”

I. Eligibility
A. Voluntary Meal Plans are available to students living in campus apartments, The Village, University Town Center, Graduate Student Housing, Family Student Housing, and the Camper Park. They are also available to students living in the off-campus community.

II. Terms
A. Meal plans are purchased/contracted for by the quarter only and are non-refundable.
B. Dining Locations: Students may eat their meals in any open dining hall on campus. University reserves the right to open or close each dining facility as demand may warrant. Alternate dining schedules will be used for all holiday periods.
C. Student ID: Students must show proper UCSC identification at every meal. Student identification and privileges are non-transferable. Access is by card swipe only. Lost cards should be reported immediately.
D. Misuse: Misuse of Student’s dining plan or ID card may result in the card being confiscated, and a forfeiture of the dining plan with no refund. Student may also be subject to disciplinary action.
E. Guests: Students may bring a guest into the dining halls utilizing Flexi Dollars or the guest meals provided with the 5- or 7-Day Plans.
F. Proration: 5- or 7-Day Meal Plans purchased after the start of the quarter will be prorated.

III. Flexi Dollars: Flexi Dollars add greater flexibility and convenience, and are included in all meal plans. Flexi Dollars are “food dollars” that are credited to a Student’s meal card and can be spent like cash at campus dining halls, restaurants, cafes, coffee kiosks, and other campus dining outlets.
A. Unused Flexi Dollars automatically carry over from quarter to quarter and academic year to academic year. Any remaining Flexi Dollars shall be forfeited and become the property of University after two years of inactivity on your Flexi Dollar account.
B. Unused Flexi Dollars of $10.00 or more are refundable at the end of the academic year. Student may submit an online request (studenthousing.ucsc.edu) only during the June 1–30 refund period. No refunds will be made on Flexi Dollar balances of less than $10.00.

IV. Slug Points: A Slug Point Meal Plan is required for all Summer Session residents living in campus residence halls. This plan provides Student with an allocation of Slug Points based on the length of residency (each Slug Point has a dining value of $1). Slug Points can be used by Student (or their guests) in any open UC Santa Cruz Dining location. Slug Points are valid from the first day of the contract period through the last day of the contract period. Supplemental Slug Points are available for purchase by residential students only during the summer and do not carry over to the academic year. No refunds are given for unused Slug Points.
A. **Dining Locations**: Students may use the Slug Points in any open UC Santa Cruz Dining location. University reserves the right to open or close each dining facility as demand may warrant. A discounted Slug Point meal price is available at the dining halls.

B. **Guests**: Student may bring a guest into the dining halls utilizing Slug Points.

C. **Unused Slug Points**: Unused Slug Points will expire on the last day of the contract period. Slug Points are non-transferable, non-refundable, and do not carry over to the academic year.

V. **Billing Agreement**

A. The Campus Housing Office reserves the right to deny this request if your university billing account is not in good standing. An account in “good standing” is one with no past due university charges.

B. **Late Fee**: A late fee of $25.00 may be assessed for any late or incomplete payment. A breach of this contract by Student, including but not limited to delinquency in payment, may result in any or all of the following actions: suspension of contracted meals, a hold on enrollment, financial aid and/or transcripts.

C. **Payment Plans**: Payment Plans are available upon request. Please send an email request to meals@ucsc.edu. You will be contacted to determine what payment options are available.